

Important Notice for Plant Owners Assigning SAPN As The Relevant Agent

If customer newly installed the solar system with Solis inverters after 28/09/2020 in South Australia and assigned SA Power Network as the Relevant Agent, below registration instructions for Solis monitoring system MUST be followed without any discrepancies. Otherwise, the system is deemed as a non-compliant system which violates the recent regulatory changes issued by SA Government.

Details on the regulatory changes can be viewed on

https://www.energymining.sa.gov.au/energy_and_technical_regulation/energy_resources_and_supply/regulatory_changes_for_smarter_homes



Note: SAPN Relevant Agent requirements

- Installations in South Australia require the installation to include WiFi monitoring connection to enable SAPN Relevant Agent process.
- The system installer is responsible for the connection of the WiFi monitoring to enable SAPN Relevant Agent process control.
- It is important that all installation details are accurately entered into the registration of monitoring.
 - NMI number
 - Customer email address - for notification of alarm alerts inclusive of monitoring failure
 - Customer installation site address = Unit number / Street number / Street name / Suburb or town name / State / Postcode
- Customers are obliged to maintain monitoring WiFi connection.
- The NMI uniquely identifies each site and can be found on the network approval letter issued by SA Power Networks, or on any bill issued by the customer's Retailer

Solis Monitoring Registration Instructions

Step1: Follow the inverter user manual and local installation regulations to install the Solis inverters.

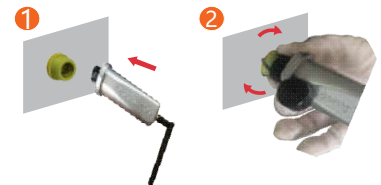
Step2: Each Solis inverter is supplied with a WiFi Datalogger.

Correctly install the WiFi Datalogger to the 4Pin-COM port of each Solis inverter as followed.



Note:

Rotate the black circle clockwise while pushing the datalogger. (do not rotate the datalogger housing directly)



Step3: Follow the WiFi Datalogger user manual to configure the signal linkage between WiFi Datalogger and the WiFi router at home.

Step4: Download Solis Home APP on mobile device and register the account.

Create Solis monitoring account (If already have the account, skip this step)

1. Mobile phone scan the QR code to download the APP, or in the APP Store or Google Play search Solis Home or Solis Pro.

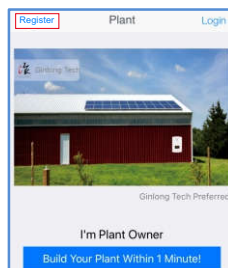


Solis Home
For End User

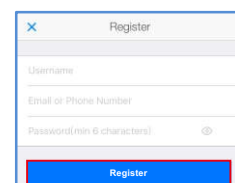


Solis Pro
For Distributer/Installer

2. Click on the "Register".

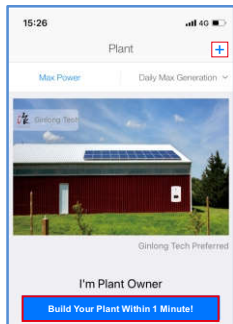


3. Fill in the form as required and click the "Register".



Step5: Create the PV plant with correct information.

1. In the APP homepage and click “Build Your Plant Within 1 Minute!” in the middle of the screen. Or click the “+” in the upper right corner.

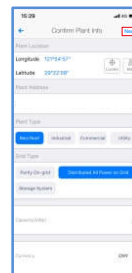


2. Enter the SN of the datalogger. The datalogger SN can be automatically scanned by placing the purchased device bar code in the scan box. If you can't scan, you can also manually enter the datalogger SN (just enter the digital serial number).

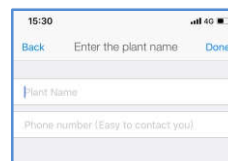


Note: Please scan the SN number on the datalogger, not the SN number on the inverter.

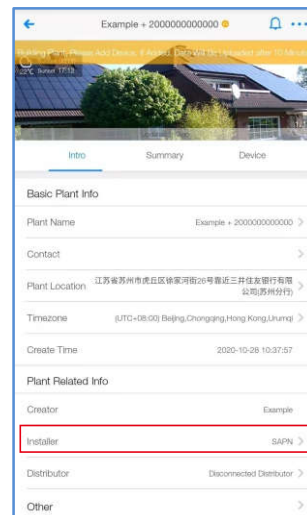
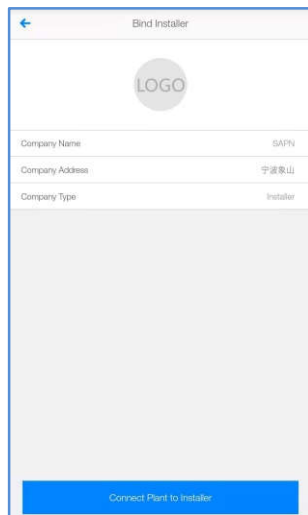
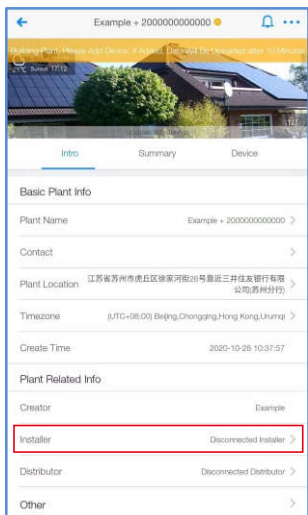
3. Enter the plant information. Then click the “Next”.



4. Enter the plant name and contact information of the plant owner. Then click the “Done”.



Step6: Link the plant to SA Power Network’s admin account, search “SAPN”.



Note:

For any plants which are already created the installer linkage with their installer. Please skip step 6.



Important Notice:

After the registration, customers MUST visit the web portal: <https://m.ginlong.com/login.html> Log in with the account and find the “Plant Info” -> “Edit” -> “NMI” Input the correct NMI number obtained from the network meter

